➤ To try to change outward attitude and behaviors does very little good in the long run if we fail to examine the basic paradigms from which those attitudes and behaviors flow.



➤ What we are communicates for more eloquently than anything we say or do.

➤ Powerful conditioning affects our perceptions, our paradigms.



➤ Each of us tends to think we see things as they are, that we are <u>objective</u>. But this is not the case. We see the world, not as <u>it</u> <u>is</u>, but as <u>we are</u> – or, as we are conditioned to see it.



Habit

- ➤ Be Proactive
- Begin with the End in Mind
- ➤ Put First Things First

- ➤ Think Win/Win
- Seek First to Understand, Then to Be Understood
- > Synergize
- ➤ Sharpen the Saw

